



# MULTI-FACTOR AUTHENTICATION (MFA) – iA PRIVATE WEALTH MOBILE APP



Google Authenticator App Installation Guide



# GOOGLE AUTHENTICATOR APP

When you first log into the iA Private Wealth mobile app, you will be prompted to set up multi-factor authentication (MFA).

To set up this authentication method, you will need to download the Google Authenticator app on your mobile device. Once downloaded follow the steps below.



## SET-UP TAKES JUST A FEW MINUTES

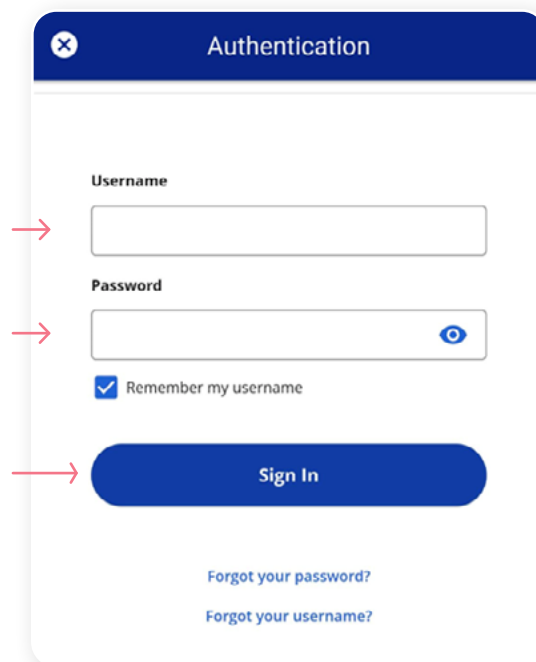
### Step 1

Open the iA Private Wealth mobile app and click on **Login**.



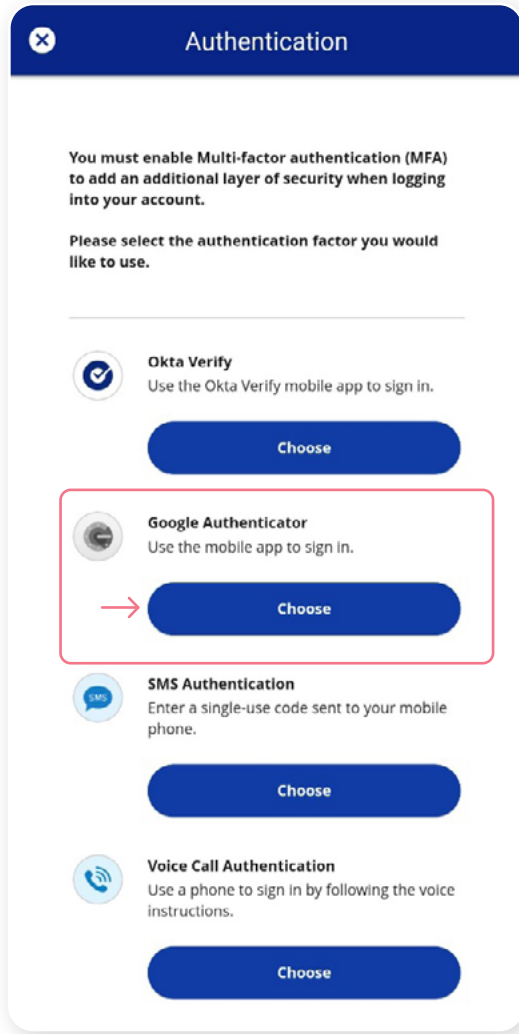
### Step 2

Enter your **username** and **password**, then click **Sign In**.



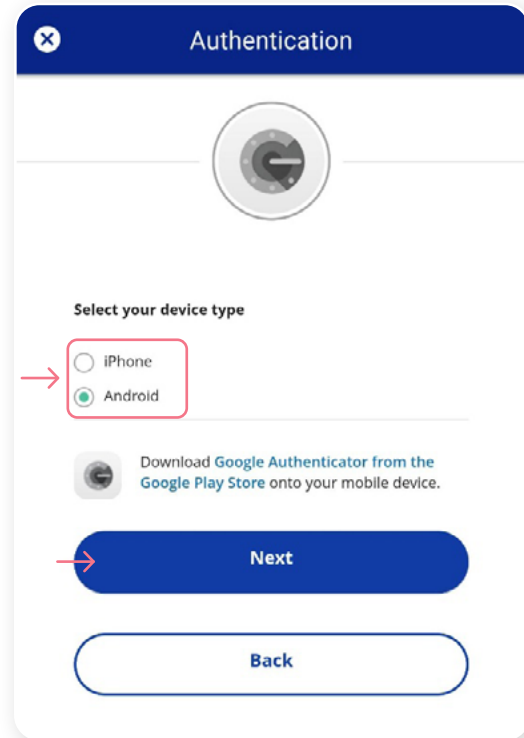
### Step 3

Click on the **Choose** button in the Google Authenticator section.



### Step 4

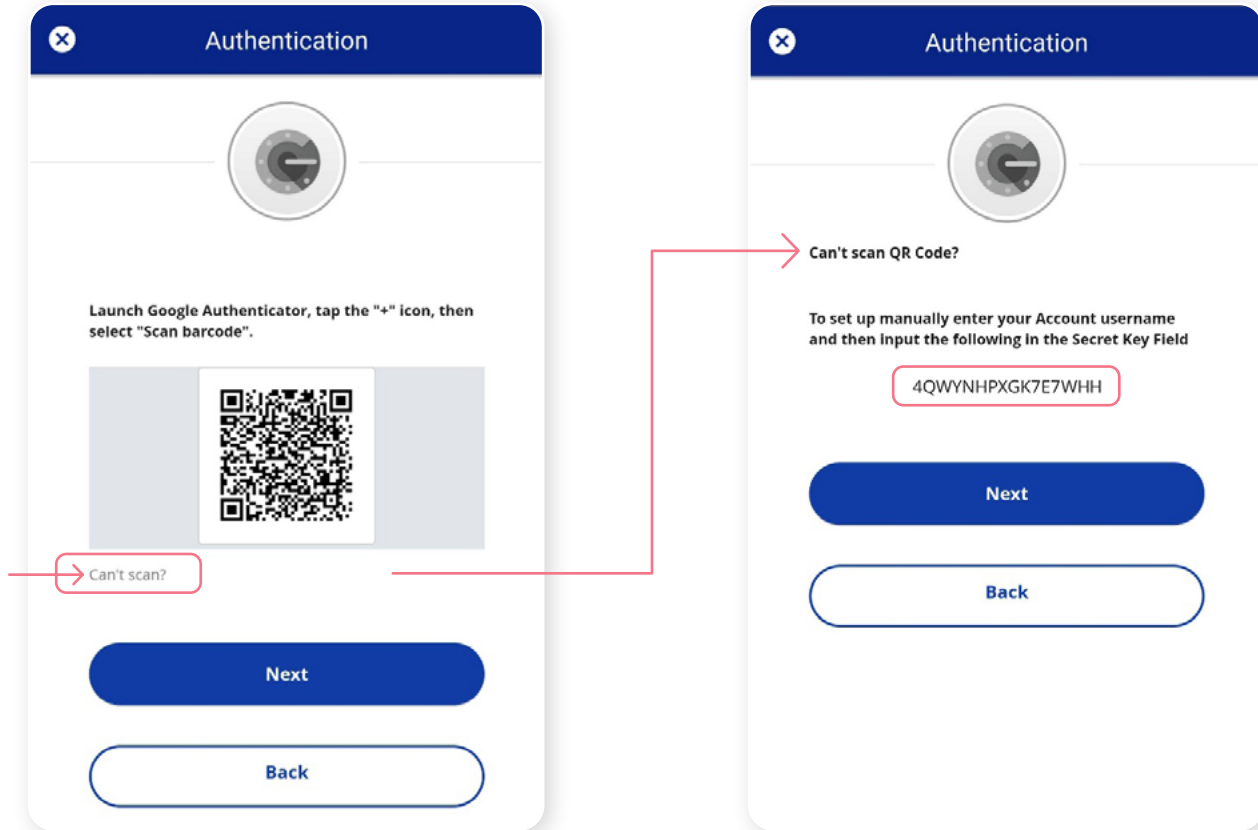
Next, you will be asked to **select your device type**, either iPhone or Android. Then, select **Next**.



## Step 5

Once you have selected your device type, you will be asked to launch the Google Authenticator app on your mobile device to add an account, however, since you are already on your mobile device, you will be unable to scan the QR code. Click on **Can't scan?** to continue.

A unique setup key will appear on the next screen. Copy the setup key or write it down, as you will need to enter it in the Google Authenticator app.

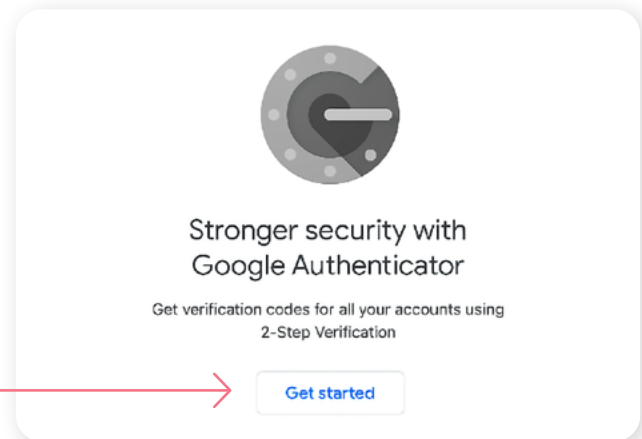


## Step 6

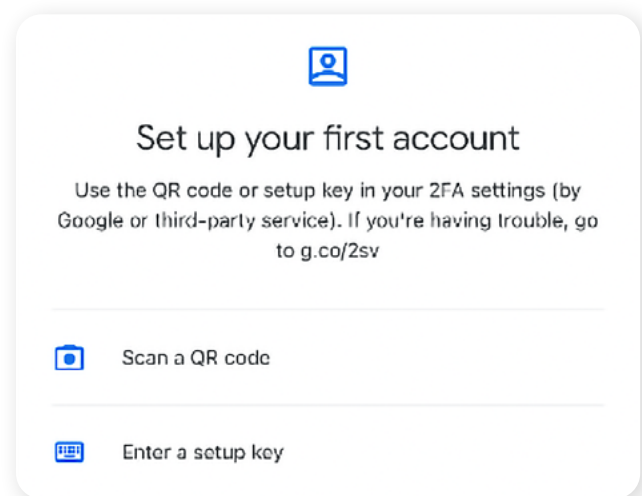
On your mobile device, launch the Google Authenticator app and set up an account for the iA Private Wealth mobile app.

### New Google Authenticator App user

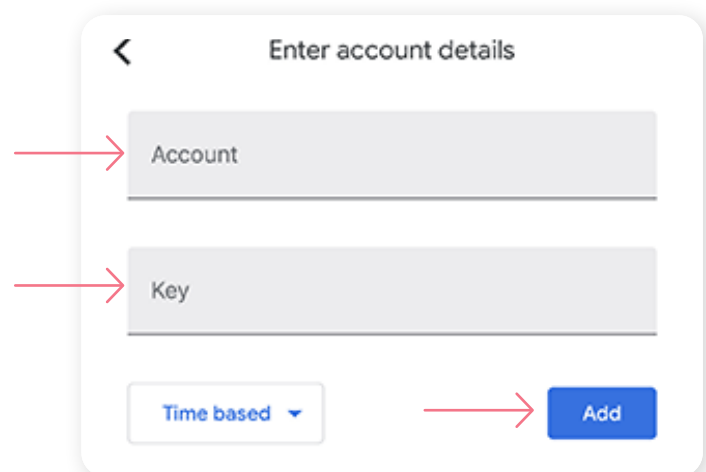
Click on the **Get started** button



Then, select **Enter a setup key**.



Next, enter your **Client Portal username** and the **security key** that is displayed in the iA Private Wealth mobile app, then click **Add**.



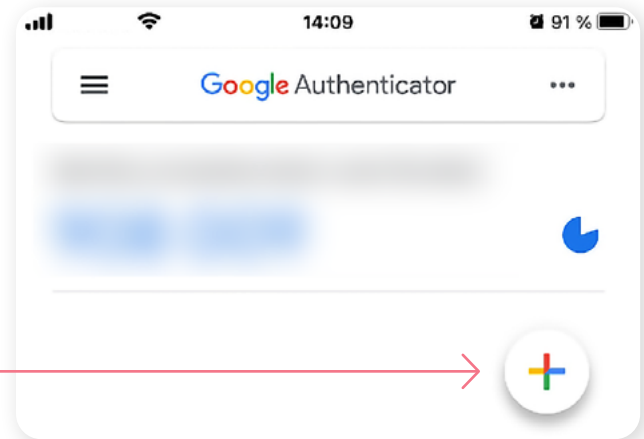
\*This screen may appear differently depending on whether you are using the iOS or Android App.

## Step 6

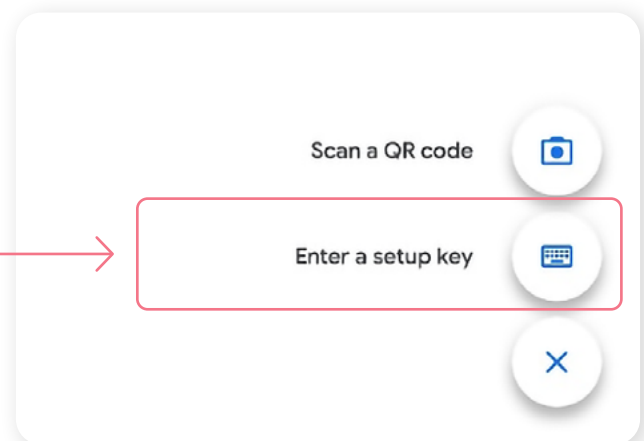
On your mobile device, launch the Google Authenticator app and set up an account for the iA Private Wealth mobile app.

### Already a Google Authenticator App user

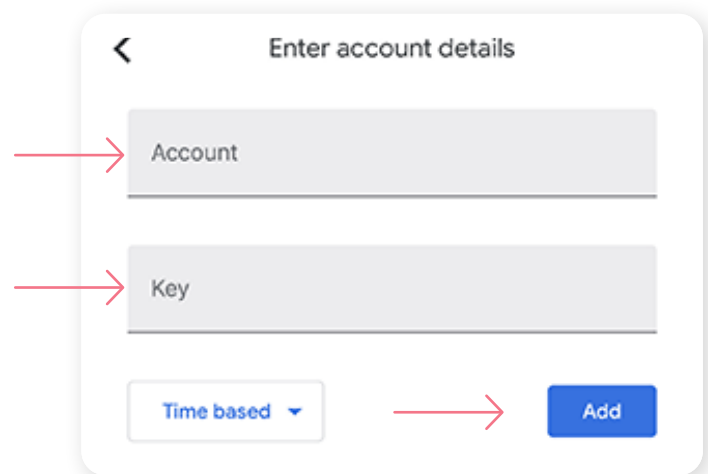
Click on the '+' sign button in the bottom right corner of your device.



Then, select **Enter a setup key**.



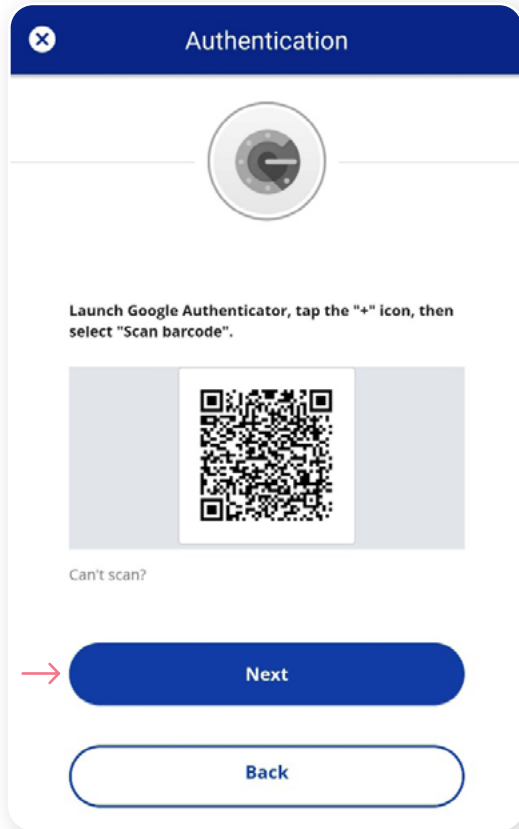
Next, enter your **Client Portal user name** and paste or type the **security key** that is displayed in the iA Private Wealth mobile app, then click **Add**.



\*This screen may appear differently depending on whether you are using the iOS or Android App.

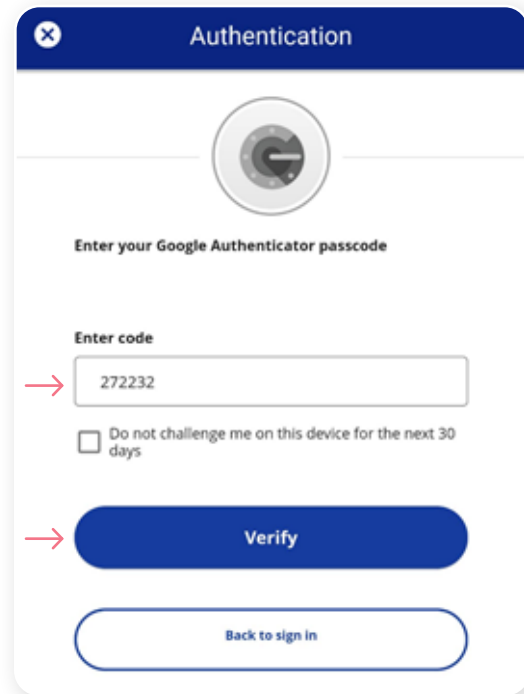
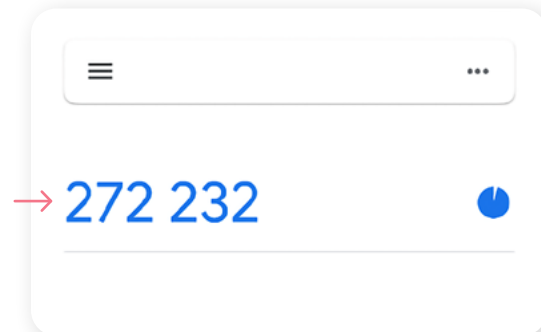
## Step 7

Once you have entered the security key and setup your account on Google Authenticator, click **Next**.



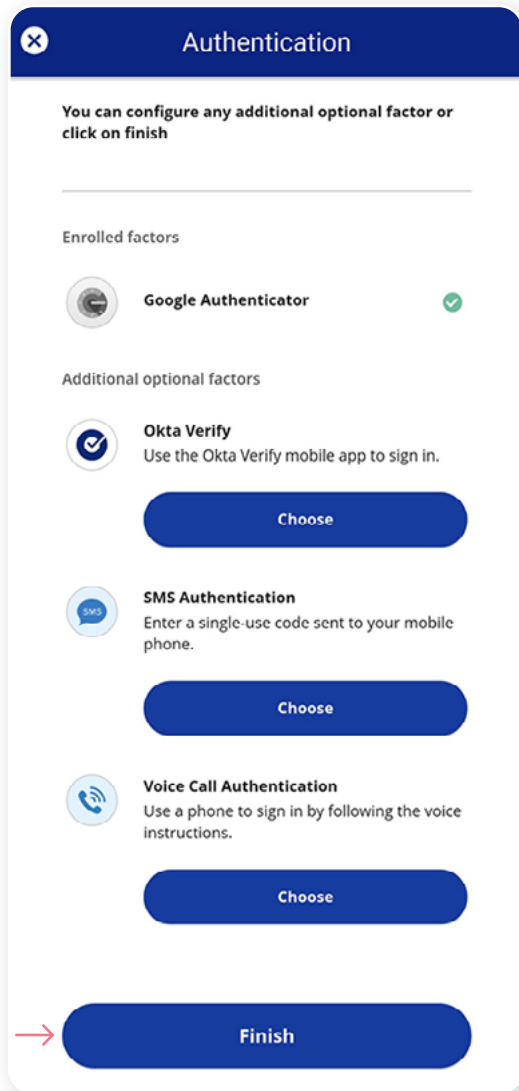
## Step 8

You will receive a temporary 6-digit code which you will need to enter through the Authentication screen in the iA PrivateWealth mobile app. Then, click **Verify**.



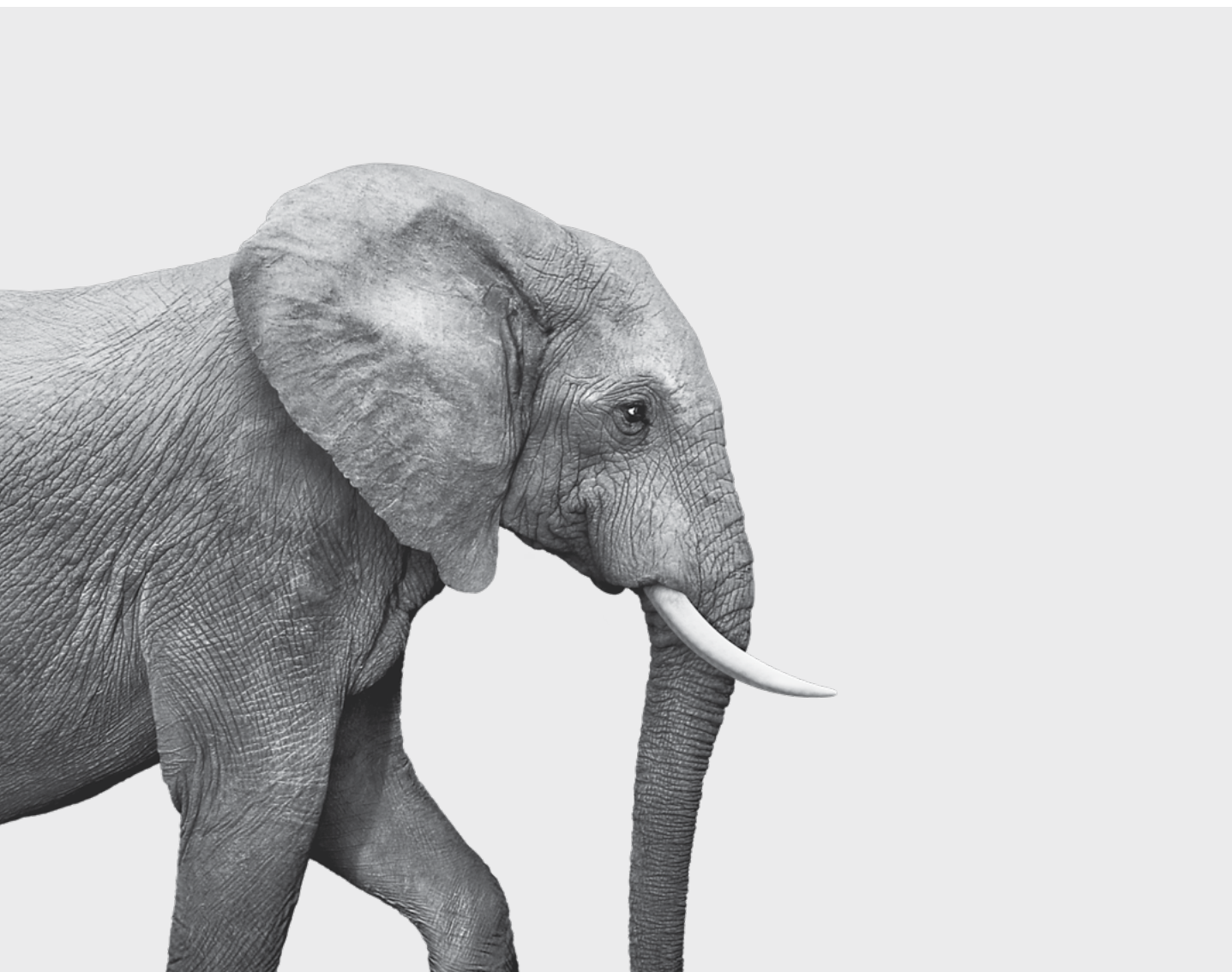
## Step 9

You have now completed the Google Authenticator set-up and will be taken back to the configuration page. You can choose to set up an additional MFA method or click on **Finish** to continue to the iA Private Wealth mobile app.



**You must keep the Google Authenticator app on your mobile device** for future logins into the iA Private Wealth mobile app, as you may be prompted to provide a unique security code which will be generated in the Google Authenticator app.





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## INVESTED IN YOU.

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